

## QUALITY POLICY

VISION:

**To be “THE BENCHMARK” Service provider in the area of Certification,  
Inspection and Training Provisions.**

MISSION:

**We at TUV Austria Bureau of Inspection & Certification commit to strive hard to maintain our leading position in areas where we operate, by enhancing technology to improve delivery, increase customer satisfaction level and continual improvement in our system. We further commit to demonstrate impartiality, strict work ethics, integrity in our services, be responsive to customer needs & requirements, deploy competent resources and create a conducive work environment for all stakeholders, without compromising on the health & safety of our employees, clients & suppliers. Health, safety & Environment remains a major concern for our company and we are committed to ensure compliance as per local & international business practices.**

CORE VALUES:

- **Quality**
- **Quantity**
- **Delivery**
- **Continual Improvement**
- **Health & Safety Conformance**

Approved By:

CEO