

CUSTOMER FEEDBACK FORM

Your Detail:			
Name			
Position			
Company Name			
Address			
Business Type			
Telephone \ Cell		E-mail	

It is important to know what our client thinks about our certification services and how can we improve. Could you please spare some time to tell us about your customer experience by completing the below;

1- Are you satisfied with the certification services we provided you?

Yes		No		Somewhat	
Comments if any:					

2- Are you satisfied the way of performing the audit by our auditor?

Yes		No		Somewhat	
Comments if any:					

3- Did you experience any problem in communicating us by our staff or any other problem?

Yes		No		Somewhat	
Comments if any:					

4- Did your company improve the market reputation after getting certification by us?

Yes		No		Somewhat	
Comments if any:					

5- If you have any Suggestion or Observation, Please write to us.

Suggestion/Observation:

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Signature	
Date	

Thanking you.

With Best Regards,
TUV Austria (BIC) Pvt Ltd